

# CIMERLI Solutions<sup>™</sup> Product Replacement Program

Call 1-844-483-3692 Monday to Friday | 8 AM to 8 PM ET FAX 1-877-226-6370 www.CIMERLISolutions.com

CIMERLI Solutions<sup>™</sup> is part of the Coherus Solutions<sup>™</sup> family of programs.

All sections/fields with an asterisk are required in order to ensure timely processing.

### PRODUCT REQUEST FORM

The CIMERLI Solutions<sup>™</sup> Product Replacement program allows physician offices or hospital outpatient departments to receive CIMERLI<sup>®</sup> (ranibizumab-eqrn) replacement product if all eligibility criteria is met. (See Coherus Solutions<sup>™</sup> Product Replacement Program Terms and Conditions on pages 3-4). *Please see Terms & Conditions for program revisions for your Medicare FFS patients*.

Please complete this form and submit all required documentation to Coherus Solutions™ via Fax at 1-877-226-6370

1 PATIENT INFORMATION*				
Patient's Name:	Gender: Male Female Other			
DOB: (MM/DD/YYYY) / /	Patient's Phone #:		Home Cell	
Patient's Address:				
City:	State:	ZIP:		
Email:				
Alternate contact name:		Phone #:		
Date:	Date of service:		Date of denial:	
Please indicate the dose of CIMERLI® adr	ministered to the patient:			
3 mg vial Quantity(# of vials) 5 mg vial Quantity(# of vials)				
2 PROVIDER INFORMATION*				
Prescriber name:				
Office contact name:	Contac	t phone number:		
Delivery address:				
City:	State:	ZIP:		
A PROPULOT OPERIES PENEET	VEDICIOATION (DV) OD M		DIGAD GADDGE	
3 PRODUCT-SPECIFIC BENEFIT				
have been completed and documented p		•	ication demonstrating active coverage must	
Please complete the following:				
The product-specific benefit verification	was completed by:			
Provider/provider office	Coherus Solutions™	Date benefit verific	ation completed:	
I am attaching a copy of my patient's N	Medicare card AND Me	digap (Medicare Sup	plement Insurance Plan) Card	
For which dose of CIMERLI® did you com	plete a BV (if unsure, please sele	ect both)?		
3 mg vial Quantity(# of vials)	5 mg vial Quant	ity(# of vials)	Both	
If a Benefit Verification was not comple office, prior to injection, <u>must be subm</u>	-	, a legible copy of th	ne Summary of Benefits obtained by the	
Was a prior authorization (PA) required or a Predetermination recommended?				
Yes No Date PA submitted:				

If a PA was required or predetermination was recommended, please submit the PA or predetermination approval documentation with this

request form. If PA was NOT required, please provide reference number \_



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APPEAL INFORMATION  Date of 1st appeal*:	Date of 2nd appeal (If applicable):
	n the appropriate payer timely filing limit. If appeals were conducted by the provider office, please
Initial denied claim (EOB)	·
Documentation of first appeal (I	nclude second appeal documentation if applicable)
A copy of the claim form (CMS) on-label indication	1500 or 1450 UB04) must be submitted to confirm that therapy was used for an
If only one level of appeal has been con	mpleted, please contact Coherus Solutions <sup>™</sup> to determine if a second appeal is required.
5 TO BE COMPLETED BY OF	FICE*
permission and/or a HIPAA authorizati individually identifiable information, incomplete their respective agents, service provide assistance, and/or patient assistance, records of such Legal Permission consto patients through Coherus Solutions above therapy or any other product or determination of medical necessity. In a benefits-verification was completed, for a medically appropriate use as deterpayment for the product in which I am patients covered under the insurance the office visit or administration of the agree, Coherus BioSciences, Inc. may respect to the page of the service of the product of the agree, Coherus BioSciences, Inc. may respect to the product of the page of the p	equired by applicable law, regulation, or other applicable authority, I have obtained patient consent, on ("Legal Permission") permitting me to use and disclose my patients' health, demographic, and other sluding insurance information, to Coherus BioSciences, Inc., its affiliates, its program administrator, and ers and field reimbursement professionals for the purpose of providing patient support programs, co-pay eimbursement support as part of the patient's treatment with CIMERLI* (ranibizumab-eqrn). I maintain istent with applicable law. I further certify that (a) any reimbursement investigation support provided is not made in exchange, directly or indirectly, for my recommendation, prescription, or use of the service for or from anyone, and (b) my decision to prescribe the above therapy was based solely on my addition, I attest to having valid Medicare and Medigap (Medicare Supplement Insurance Plan) cards or that all payer coverage requirements were followed prior to administration, and that the product was prescribed ermined by the specific payer's policies and coverage guidelines. I also attest that I did not or will not receive requesting a replacement nor do I belong to a physician practice that receives an all-inclusive payment for plan. I understand that the program does not cover any costs related to underpayment. I understand and modify or discontinue its Product Replacement Program without notice at any time for any reason.
	plan. I acknowledge that this product replacement will be returned if payment is recognized at any time
Office Contact (Name)	Date:
Office Contact Signature:	
	lize patient consent form at www.CoherusSolutions.com
6 TO BE COMPLETED BY FR	M*
l,	(FRM), hereby attest that I:
1. performed a thorough review of	necessary documentation pertaining to the included claim(s)
2. certify that to the best of my abil	ity, this PRP request complies with SOP-001977
<ol><li>believe that based upon this revi of SOP-001977, do not seem to be</li></ol>	ew, alternative steps the provider would take, beyond those outlined in section 4.2 be warranted.
4. certify that the dose of CIMERLI®	requested is:
3 mg vial Quantity(# of vial	s)5 mg vial Quantity(# of vials)
Field Reimbursement Manager Signat	cure Date:



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Please review the following guidelines with terms and conditions.

#### PRODUCT REPLACEMENT PROGRAM DESCRIPTION

- This program allows physician offices or hospital outpatient departments to receive CIMERLI® replacement product if all eligibility criteria are met
- This program does NOT require providers to utilize Coherus Solutions<sup>™</sup> to perform benefit verifications for the patient prior to therapy
- Providers may register claims for product replacement after an initial claim for CIMERLI<sup>®</sup> is denied by a payer
- Effective immediately, CIMERLI Solutions<sup>™</sup> will honor the Product Replacement Program for Medicare Fee For Service (FFS) patients with a valid Medicare card and Medicare Supplemental enrollment without a prior benefit verification. Please see *Program Eligibility and Terms and Conditions* for additional details.

### PHYSICIAN OFFICES AND HOSPITAL OUTPATIENT DEPARTMENTS ARE ELIGIBLE:

- If CIMERLI® is administered for a medically appropriate use, as determined by the specific payer's policies and coverage guidelines
- If the office conducted a product-specific benefit verification and followed all payer coverage requirements prior to treatment or has
  used Coherus Solutions™ services to conduct the benefit verification
- If the patient has a valid Medicare card along with a current year Medicare Supplement Insurance Coverage (Medigap) Plans A through N. Medicare Supplement Insurance card must show current year in which patient is being treated as well as which plan type (A through N). Provider must be prepared to provide copies of the patient's Medicare and Medigap plan cards
- If CIMERLI® is not reimbursed after all eligibility criteria are met

#### **HOW THE PROGRAM WORKS\***

- 1. Identify the denied claim
- 2. Report the denied claim to Coherus Solutions™
  - Providers can register denied claims/appeals for CIMERLI® with Coherus Solutions
  - At registration, the provider receives a product replacement request form (See pages 1-2)
  - The provider is required to submit required documentation
    - » Signed product replacement request form
    - » Identify the dose and quantity of CIMERLI® administered
    - » Proof of benefit verification (Copy of Summary of Benefits); or Medicare and Medigap plan cards
    - » When appropriate, prior authorization (PA) results
    - » Explanation of Benefits (EOB)
    - » Denied appeals
    - » Provider letter of appeal
  - If the provider meets eligibility requirements for product replacement, Coherus Solutions<sup>™</sup> can support the remaining appeals
    process
- 3. Coordinate with Coherus Solutions<sup>™</sup> on the appeal(s)
  - Providers work with Coherus Solutions<sup>™</sup> on the appeal process to attempt to have the claim paid. If the claim remains unpaid after one
    unsuccessful appeal, the CIMERLI<sup>®</sup> Field Reimbursement Manager should be contacted to help determine if a second appeal is required
    before the provider is eligible for product replacement
- 4. Your Field Reimbursement Manager (FRM) will review all necessary documentation and sign the product replacement program request form before final submission to Coherus Solutions™
- 5. If approved, Coherus Solutions™ ships the product to the provider's office

<sup>\*</sup>Providers must adhere to all program terms and conditions (please see page 4). Provider must submit appeals in the appropriate payer timely filing limit.



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#### **PROGRAM TERMS AND CONDITIONS**

For each claim, prior to initiation of CIMERLI® therapy, providers must perform a product-specific benefit verification to confirm that CIMERLI® will be covered by the payer for the intended use. The provider does not need to have this completed by Coherus Solutions®; however, Coherus Solutions® can assist providers with the CIMERLI® benefit verification process upon request if providers obtain patient consent. If required, the provider must also obtain PA approval from the payer.

Effective immediately, for patients with valid Medicare and Medigap coverage (Medicare Supplement Insurance Plans (A through N), the provider is not required to have performed a product-specific benefit verification. Coherus Solutions™ will accept valid and current year copies of these insurance cards as a substitute for a Benefit Verification (BV). If a BV or Prior Authorization (PA) has been performed, Coherus Solutions™ will request copies of these. PLEASE NOTE THAT THIS DOES NOT APPLY FOR MEDICARE ADVANTAGE PLANS OR COMMERCIAL SUPPLEMENTAL PLANS. FOR MEDICARE ADVANTAGE OR COMMERCIAL SUPPLEMENTAL PLANS (NOT A MEDICARE SUPPLEMENT INSURANCE PLAN (A THRU N)) THE PROVIDER MUST PRESENT THE PRODUCT-SPECIFIC BV AND/OR PA IN ACCORDANCE WITH THE PAYER'S GUIDELINES FOR USE OF THE THERAPY.

The provider must keep a record of the benefit verification/PA results as well as current year Medicare and Medigap cards in the patient's record. This should include: the dates of these interactions and written information from the payer. Whether the patient's primary insurer is Medicare, Medicaid, or a private commercial payer, the patient's claim must meet the specific payer's guidelines for use of the therapy. If providers need assistance identifying the Medicare guidelines or Medicaid guidelines for their respective state, they may contact Coherus Solutions.

Once a provider receives a denial for a properly verified claim and contacts Coherus Solutions<sup>™</sup>, Patient Access Specialists will confirm that the office is registered in the Coherus Solutions<sup>™</sup> Product Replacement Program and will request copies of the relevant information, including but not limited to:

- The initial submitted claim
- The EOB (denial)
- Supporting documentation to show proof of a benefit verification and/or secured PA or current Medicare and Medigap cards

A Field Reimbursement Manager (FRM) will review all materials and documentation. A request form must have a FRM signature.

Once these materials are received, Coherus Solutions<sup>™</sup> will: confirm appropriate benefit verification and review the denied claim, help determine the reason for the denial, and provide support to appeal the claim. If Coherus Solutions<sup>™</sup> confirms that the patient's coverage was verified prior to treatment, and the original claim was submitted appropriately, Coherus Solutions<sup>™</sup> will register the claim in the Product Replacement Program.

Coherus Solutions<sup>™</sup> can assist the provider with the first and/or second appeal. However, if a second appeal is unsuccessful, the provider must promptly notify Coherus Solutions<sup>™</sup> to request enrollment in the Product Replacement Program for the registered claim. Coherus BioSciences will provide replacement product(s) to the provider for CIMERLI<sup>®</sup> if all the above eligibility criteria are met.

The Product Replacement Program is available for outpatient use only and does not cover any costs related to office visits or administration of CIMERLI®. The Product Replacement Program does not cover any costs associated with underpayments. Coherus BioSciences may modify or terminate this program at any time without notice. Nothing in this program is intended to induce or reward referrals of product.

Providers should not bill the patient for any product that was replaced under this program. If providers receive any payments for products replaced under this program, they agree to return or pay Coherus for the cost of the product.

Providers that are reimbursed under a fully capitated rate for drug products or practices that account for drug products as part of their negotiated rates, the practice assumes full risk and cannot participate in the product replacement program.

